GRACE CLINICS OF OHIO, INC.

IMPACT REPORT

GRACE CLINICS OF OHIO

DELAWARE HILLI

HILLIARD

LINDEN

MARION



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ON THE COVER: "THE CHILD" A CLINIC PATIENT, PAINTED BY: JEREMY ROSARIO, ARTIST AND GRACE CLINICS VOLUNTEER + BOARD MEMBER

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HONORING THE PAST + EMBRACING THE FUTURE

KAY MELCHING + ANGELA JOHNSONFROM ONE DIRECTOR TO THE NEXT—CONTINUING THE MISSION

This year marked a significant leadership transition for Grace Clinics of Ohio as Kay Melching passed the baton to our new Executive Director, Angela Johnson. Kay's steady leadership helped shape the heart and direction of the clinics, guiding us through expansion efforts, building strategic partnerships, and strengthening the mission. Under her leadership, Grace Clinics was named Ohio's Free Clinic of the Year through the National Association of Free & Charitable Clinics (2023), and new locations were launched in Marion (2022) and Hilliard (2023). Her legacy of compassion, vision, and faithful service leaves a lasting impact.

Angela Johnson brings a strong blend of healthcare expertise and ministry leadership to her new role. She holds a Master's in Public Health and dual bachelor's degrees in nursing and wellness, with over 20 years of experience in clinical care, wellness programming, nonprofit strategy, and mininistry. Angela has served in hospital systems, public health settings, and faith-based organizations, leading multidisciplinary teams and launching programs focused on both physical and spiritual care. She is also an author and the founder of Warrior Raiser, a ministry that equips individuals to boldly pursue their God-given calling.

Angela steps into this role with deep respect for the foundation laid before her and a clear vision for the future. She is committed to continuing the mission of Grace Clinics—providing free, Christ-centered healthcare to the uninsured and underinsured—and to growing our capacity to serve even more communities across Ohio.

We celebrate Kay's faithful leadership and welcome Angela with great anticipation for the next chapter in our story.

THE GRACE CLINICS TEAM







Amanda Haines Director of Nursing



Kim Mullin Program Director



Melissa Aeilts Finance Administrator



Jo Ann Beal Administrative Coordinator



Angela Johnson

Executive Director

Reena Charles Volunteer Coordinator



Susan Marshall Clinical Operations Coordinator



Kathy Magee Staff Nurse Practitioner



Nicole Bower Clinical Nurse Coordinator



Lindsey Ashcraft



Melissa Mason Development Contractor

Kay Melching Executive Director, Retired 2024

BOARD OF DIRECTORS

Andrew Moye Board Chairman

Kevin Doherty, DO Medical Director

Angelique Boulis, CPA Treasurer

Bob Roth Board Secretary

BOARD MEMBERS

Sam Barnhill Yolanda Crawford, *MS, APRN FNP-C* Kent Doherty, *DO* James Dorado, *MD* Rich Durflinger Bradley Fulton, *DDS* John Harper Jeff Miller Jeremy Rosario



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THE SEED IS PLANTED

Grace Clinic began in 2006 as a mobile, MASH-style unit at Andrews House in downtown Delaware, founded by brothers Drs. Kent and Kevin Doherty to serve through stateside mission work.

SMALL BEGINNINGS

In May of **2009**, Grace Clinic of Delaware, Inc. was officially incorporated. And we received 501(c)(3) status as a public charity

20 ROOTS ARE ESTABLISHED

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The Linden Clinic became a Grace Clinics of Ohio campus in **2011** after Dr. James Hardin's family donated his office to Grace Powell Church to continue his legacy of Christ-centered care.

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BRANCHING OUT

In **2019**, we expanded by adding the Wellston location in Jackson County, offering care on Tuesday evenings and partnering with the Jackson County Health Department.

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23

REACHING NEW HEIGHTS

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In February 2022, Grace Clinics of Ohio opened the Marion Clinic to serve the uninsured and underinsured with compassionate medical and spiritual care. In 2023, Hilliard became our fifth clinic location through a partnership with the Hilliard Dream Center, further extending our reach to a growing community in need.

A FLOURISHING FUTURE

From 2023 into 2024, Grace Clinics of Ohio expanded its reach by forming new community partnerships that increased awareness and deepened impact across the state, and in 2023, we were honored as Ohio's Free Clinic of the Year after serving 1,661 patients through 2,362 visits across all locations.

REACHING + SERVING MORE



WHY WE SERVE

OUR VISION

To provide compassionate, Christ-centered healthcare that transforms lives and brings hope to underserved communities across Ohio.

OUR MISSION

Grace Clinics of Ohio is a free medical ministry serving uninsured and underinsured members of our community, where everyone receives the grace of God through the gift of free health care.

2024 HIGHLIGHTS + MILESTONES

This year, Grace Clinics of Ohio was honored with the Gold Standard designation by the National Association of Free & Charitable Clinics (NAFC), recognizing our commitment to high-quality, compassionate care. We also celebrated our cofounder, Dr. Kent Doherty, being named Physician of the Year by the Charitable Healthcare Network (CHN) and the Ohio Department of Health (ODH).

We gained new momentum with our first Angels Among Us Gala and 8th Annual Golf Outing, both successful in raising vital support. We also expanded our faith-based partnerships, including a new collaboration with Adventure Church, and deepened local engagement.

Through our Community Giving Garden, in partnership with the Delaware County Master Gardeners and Delaware County Health District (DCHD), we distributed over 578 pounds of fresh produce to patients and neighbors in need.

These milestones reflect our mission to provide Christ-centered, free healthcare—and the power of partnership and prayer in serving our communities.



Golfers gear up for our 8th Annual Golf Scramble.



Dr. Kent Doherty, DO, co-founder of Grace Clinics of Ohio, is recognized as the 2024 Physician of the Year by the Charitable Healthcare Network, pictured here with Jason Koma, Executive Director of CHN.



A night to remember – our first Angels Among Us Gala.



Our Gving Garden produce nourishes our community.

PATIENT PERSPECTIVES

"I had a tooth removed. Very professional and painless! My wife got a front filling and it was very well done. Thanks for the assistance, Grace!"

NATE REDMOND

"The staff were warm and welcoming. The medical care was as good as I received with very good insurance, and way better than I received when I had Medicaid. We were made to feel welcome and important, and it was a very good experience! Thanks Grace Clinic!"

ERIN KUSHNER

"Grace Clinics gave me the gift of sight after being without glasses for 5 years. I lost my insurance and my glasses broke. I could not afford to get them fixed. I am so thankful for what Grace Clinics did for me. I did not realize how much I was missing without my glasses."



"I cannot fully express my gratitude to all the doctors and staff at Grace Clinic. They are truly amazing. The way they took care of my mom exceeded all my expectations. Each member of the staff is so friendly, kind, respectful, and treats you with an open heart. We are blessed to have this clinic in Delaware."

NUSRAT JAHAN

CLINIC PATIENT



"Thank you and God Bless you for opening these clinics and helping people like us."

MARION PATIENT

"This is a great service for people without health insurance. Great staff!"

LINDEN PATIENT

"Muchas Gracia Dios les Bendiga!" (Thank you very much - God Bless)

DELAWARE PATIENT





VOLUNTEER IMPACT

Grace Clinics of Ohio could not operate without the compassionate commitment of our volunteers. Each person who gives their time—whether providing medical expertise or warm hospitality—helps us deliver high-quality care at no cost to those in need.

In 2024, more than 250 volunteers served across our five clinic locations—Hilliard, Marion, Delaware, Linden, and Wellston. These faithful individuals gave thousands of hours in service, ensuring patients received critical care with dignity and respect.

CHAMPIONS OF CARE

- 250+ total volunteers
- 19,000+ hours donated
- 2,663 patients (831 new patients)
- 5,554 patient visits
- **Medical volunteers:** Physicians, nurse practitioners, Physician Assistants, registered nurses, LPNs, MAs, pharmacists, dentists, optometrists, physical therapists, chiropractors and more.
- Non-medical volunteers: Greeters, interpreters, patient flow coordinators, prayer partners, hospitality hosts, gardeners, administrative helpers, maintenance and facilities workers.
- Estimated value of volunteer services: \$809,895

From the moment a patient walks through our doors, volunteers shape the experience —offering not only skill, but also hope, encouragement, and care.

We are deeply grateful to each person who stepped up this year to be the hands and heart behind our mission. Your service is making a real difference. 200+ VOLUNTEERS

19K IN-KIND TIME

\$800K+ IN VOLUNTEER SERVICE

2,663 PATIENTS SEEN

831 NEW PATIENTS SEEN

5,554 PATIENT VISITS



BUDGET + OPERATIONS

NUMBERS BEHIND THE CARE	2022	2023	2024	% INCREASE 2023-2024
PATIENTS SERVED	1479	1661	2663	+60.3%
PATIENT VISITS	1883	2362	5,554	+135%
EYEGLASSES PROVIDED	107	105	97	-9.35%
TRANSLATION SERVICES	163	297	449	+51.2%

2024 EXPENSES



*For copies of our 990 please visit <u>www.graceclinicsoh.org/support</u>





2024 TRANSLATIONS BY REGION + LANGUAGE



CREATING IMPACT *THROUGH* GENEROSITY

SOCIAL RETURN ON INVESTMENT

At Grace Clinics of Ohio, every dollar you donate creates a powerful ripple of health and hope.

In 2024, your generosity enabled us to deliver over **\$8.5 million in free, comprehensive healthcare** encompassing primary care, dental services, behavioral health, prescriptions, lab work, diagnostics, and more.

But the true value goes beyond the clinic walls.

By providing timely, compassionate care, we help patients avoid costly emergency room visits and hospitalizations, shielding families from financial strain. Our services foster workforce participation, support family stability, and enhance long-term wellness — all of which reduce reliance on public services and invigorate local economies.

Ohio's Charitable Healthcare Network indicates that every \$1 invested in free clinic care generates nearly \$10 worth of healthcare services—helping to ease strain on hospitals, taxpayers, and families.

THE BOTTOM LINE

Every \$1 you give generates over \$20 in total social and economic impact—a transformative return on investment for the families and neighborhoods we serve.

Your partnership with Grace Clinics is more than charity it's a strategic investment in a healthier, stronger, and hope-filled community.

Thank you for turning every dollar into lasting hope.

sources: charitablehealthcarenetwork.org | ohio.gov



2024 SERVICES

VALUE OF SERVICES:

\$1.034.894

2,549 PRIMARY CARE VISITS

184 SPECIALTY VISITS

581 DENTAL CARE SERVICES \$264,936

\$49,840

\$152,720

140 OPTOMETRY SERVICES

\$59,640

210 BEHAVIORAL HEALTH VISITS

\$486,134

3,131 OTHER VISITS

3,277 EDUCATION VISITS

\$546,316

\$1,114,750

3,185 PRESCRIPTIONS

3,101 LAB TESTS

159

\$1,114,750

\$1,114,750

2,570 DIAGNOSTIC TESTS

\$23,850

SCREENINGS + OUTREACH EVENTS

3 INSURANCE ENROLLMENTS \$450

1,000+ PRAYERS PRAYED PRICELESS

19,090 TOTAL SERVICES \$8,518,830 IN FREE SERVICES



HONORING OUR MISSION PARTNERS

We thank God for our 2024 donors. Your faithful generosity helps us serve our communities with compassion and grace.

\$100,000+

• Estimated Value of In-Kind Donations

\$80,000 +

• United Way of Delaware County

\$25,000 +

- Charitable Healthcare Network
- Delaware County Foundation &
 Women Giving Together
- Rock City Church
- SourcePoint

\$10,000 +

- Grace Powell Church
- John & Andrea McCarrier
- Jeffrey & Jenny Miller
- The Moye Family
- Dr. Brad & Kim Mullin
- Speer Mechanical
- James & Mary Jane Tew
- The Columbus Foundation VS

\$5,000 +

- Adventure Church
- Discover Christian Church
- Rob & Laura Largent
- Liberty Presbyterian Church
- Mary Mason
- Thomas Righter
- The Soderberg Family

\$1,000 +

- Tom & Joann Balliett
- Ron & Jeris Bashor
- Jan Baxendale
- Bread Financial
- Pam Bork
- Jim & Nancy Botti
- Reena Charles & Family
- Columbus Dream Center
- Delaware Lions Club
- Delaware Public Health District
- David Devine
- Dr. Kevin & Susan Doherty
- Steve & Kim Evans
- Kathy Florence
- Jonathan Frailey
- Dr. Brad & Eileen Fulton
- Grace Polaris Church
- Carl & Genny Hart
- Chris & Vickie Houts
- Steve & Jennifer Jayne
- Dr. Derrick & Angela Johnson
- Jack Kahaian Thrivent Financial
- Drew Lehman Inspire Advisors
- Lifepoint Church
- Marion Community Foundation
- Russ & Jill Martin
- Andrew & Melissa Mason

\$25 +

• A total of 263 donors generously gave \$66,332

- Dr. Charles & Marcia Mason
- Todd Mcallister
- Phil & Valantina McCrocklin
- Keith McWherter
- Lindsey & Kay Melching
- Dr. Pedro Obregon
- OhioHealth
- Dr. Abraham Parail
- Stuart & Vicki Parsell
- Steve & Lynn Petrosino
- Chris Pigott
- Mike & Nancy Riebel
- David & Joy Shoemaker
- Sal & Cathy Siano
- Robert & Judith Skinn
- Jeffrey & Asako Sprague
- Drs. Stephen Stack & Kathleen Schomer
- James & Nancy Staeck
- TCC Gives
- The Columbus Foundation –
 New Hope Foundation
- Matthew & Brittany Turner
- United Way of North Central
 Ohio
- William & Angela Vallely
- D.J. & Melissa Young
- Craig Zanetos

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FUTURE GOALS + STRATEGY







FAITH-BASED VOLUNTEER DEVELOPMENT

Enhance onboarding by deeply integrating biblical values of service, compassion, and dignity (e.g., Matthew 25:40, Galatians 5:13). Provide prayer support and ongoing encouragement to nurture both spiritual and clinical readiness.

COMMUNITY PARTNERSHIP EXPANSION

Strengthen relationships with churches, hospitals, nonprofits, and schools to build referral pipelines and deliver holistic care.

SUSTAINABLE FINANCIAL GROWTH

Expand donor engagement through events, monthly giving programs, multi-year grant strategies, and by introducing planned giving opportunities.

MARKETING + COMMUNITY AWARENESS

Strengthen communication efforts to increase visibility, volunteer recruitment, and patient outreach through digital media and local presence.

MEASUREMENT + IMPACT EVALUATION

Enhance our tracking of patient outcomes, volunteer involvement, and community impact to guide future planning and clearly demonstrate our value to supporters.

FACILITY + SPACE STEWARDSHIP

Assess and enhance physical spaces at each clinic, ensuring environments are welcoming, functional, and aligned with care needs and growth goals.

OPERATIONAL TOOLS FOR IMPACT

Implement new systems to improve donor and volunteer communication, data accuracy, and reporting.

CONTACT INFORMATION

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OF OHIO

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